

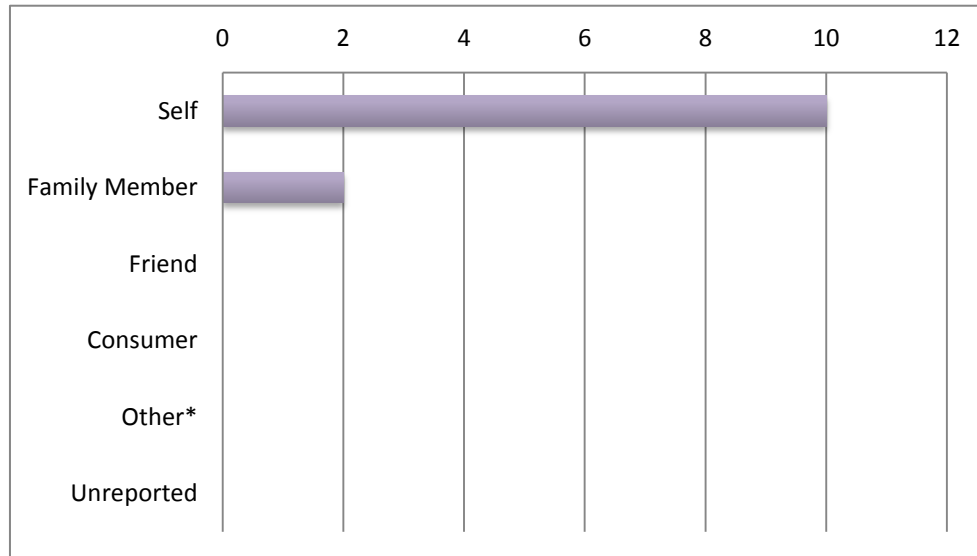
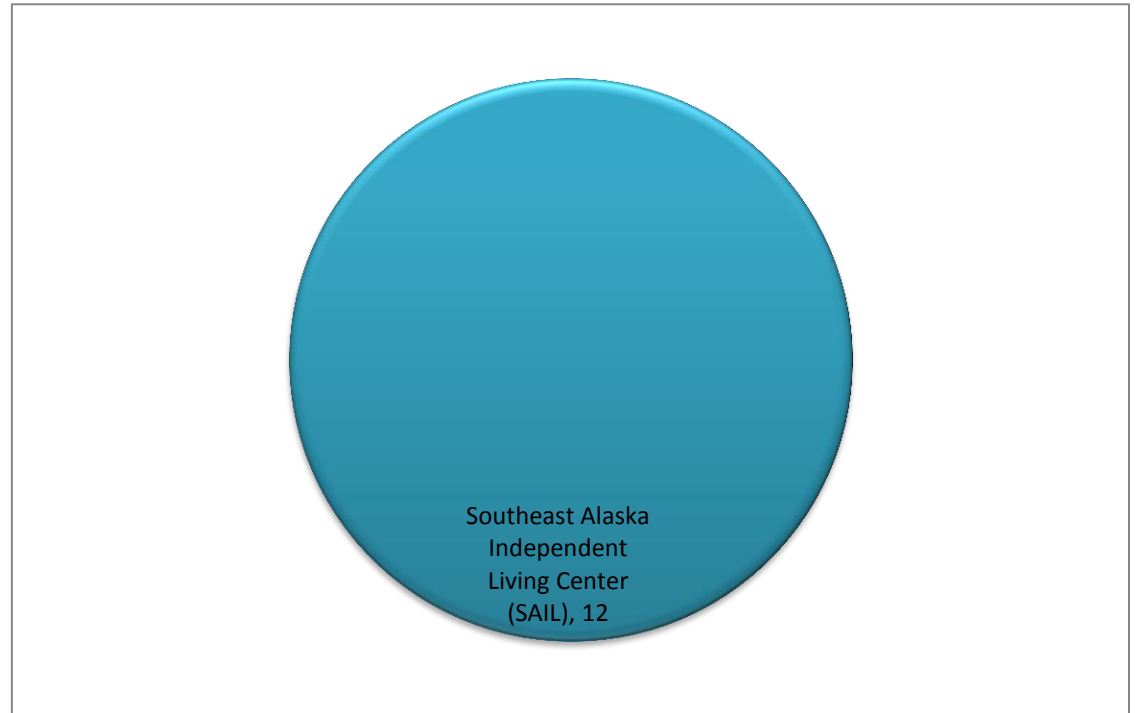
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Survey Results - ENTER IN QUARTER AND FY HERE

TOTAL NUMBER OF SURVEYS INCLUDED IN THIS REPORT:	12
22	TOTAL NUMBER OF SURVEYS SENT OUT*

*Total sent less returned undeliverable recipients.

PERCENTAGE OF SURVEYS RECEIVED BACK	55%
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Where services were received from:	
Access Alaska Anchorage	
Access Alaska Fairbanks	
Arctic Access	
Kenai Peninsula Independent Living Center (ILC)	
Southeast Alaska Independent Living Center (SAIL)	12
Other	
Unreported	

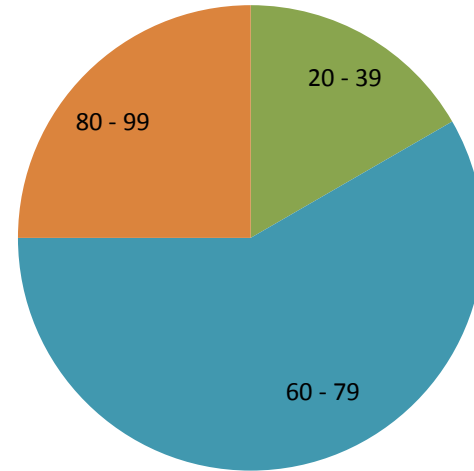


2) Person currently receiving services:	
Self	10
Family Member	2
Friend	
Consumer	
Other*	
Unreported	

*OTHERS REPORTED: N/A

ENTER IN NAME OF CENTER HERE
Survey Results - ENTER IN QUARTER AND FY HERE

3) Age of client	
1 - 4	
5 - 19	
20 - 39	2
40 - 59	
60 - 79	7
80 - 99	3
100+	
Unreported	

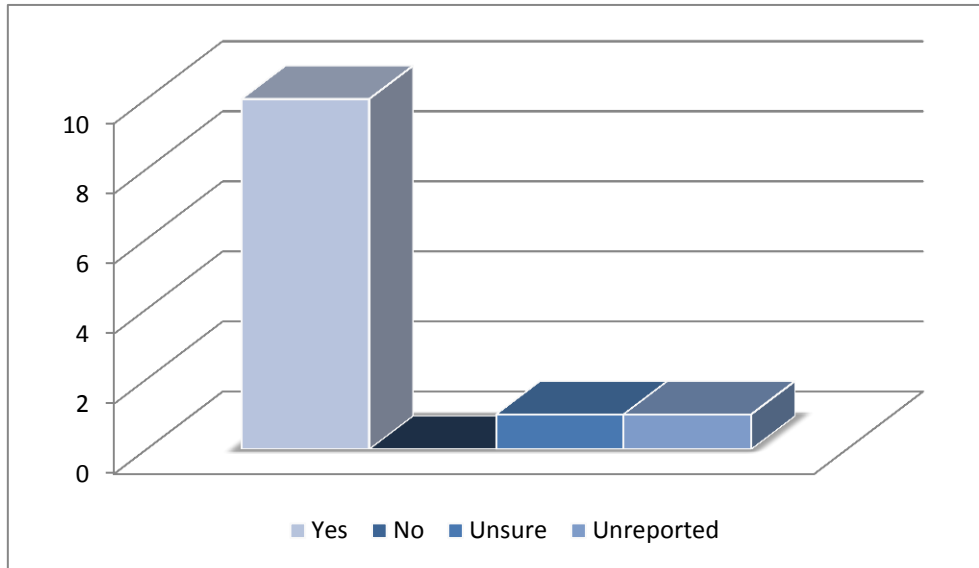


4) What services did they provide?

7	Advocacy or assistance getting services I need in my community	1	Assistance getting a job or other work related services
	Assistance moving out of a nursing home, assisted living or group home situation	1	Learning independent living skills
5	Specialized low vision services	1	Participation in a peer support group
1	Assistance with getting Medicare, Social Security or other benefits		Personal assistance services
	Specialized deaf services or sign language interpreter referral svcs	3	Finding other services and programs that can help me
1	Home modifications	2	Social and/or recreational activities
1	Assistance finding housing	5	Taxi vouchers or other transportation services
4	Assistance purchasing or borrowing medical equipment	2	Financial assistance
5	Assistance purchasing or borrowing assistive technology		Transition services out of school
		2	Other*
			Unreported

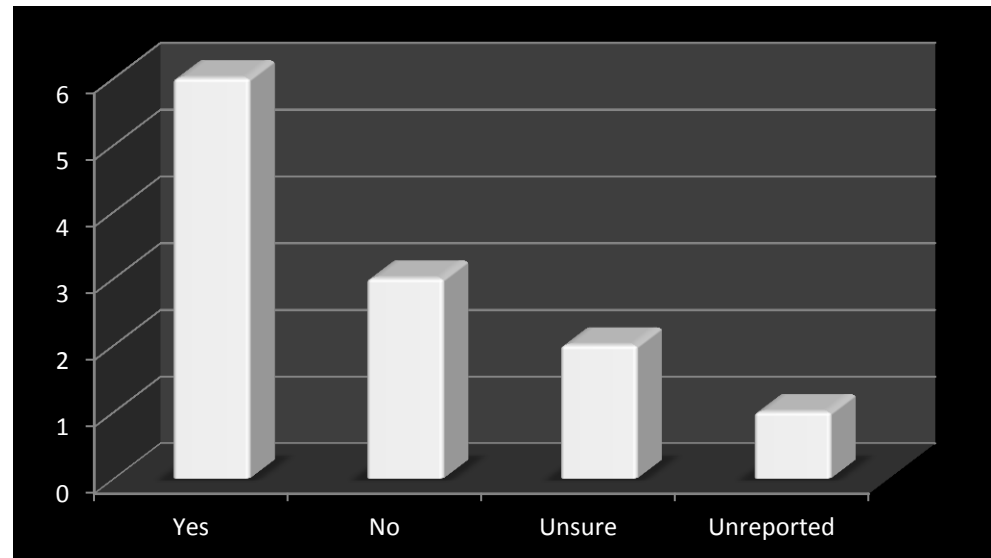
*Others Reported: Mental Health Trust Fund Grant-1, Wheelchair Ramp-1

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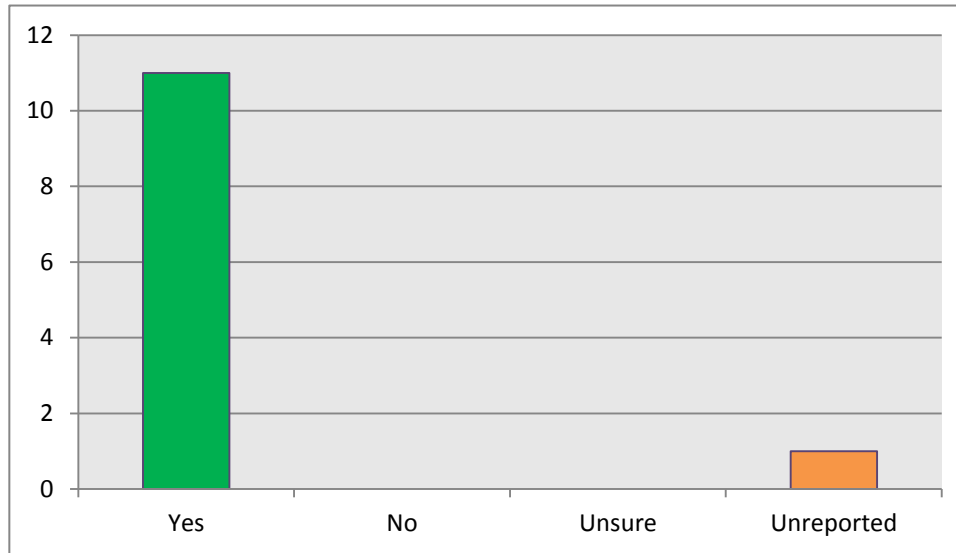


5) Did the services help you be more independent in your home or community?			
Yes	10	Yes	83%
No	0	No	0%
Unsure	1	Unsure	8%
Unreported	1	Unreported	8%

6) Did the services help you be safer in your home or community?			
Yes	6	Yes	50%
No	3	No	25%
Unsure	2	Unsure	17%
Unreported	1	Unreported	8%



ENTER IN NAME OF CENTER HERE
Survey Results - ENTER IN QUARTER AND FY HERE



7A) Were you satisfied with the services received from this center?

Yes	11	Yes	92%
No	0	No	0%
Unsure	0	Unsure	0%
Unreported	1	Unreported	8%

7B) Why or why not?

Ketchikan - Keith is very attentive.

Sitka - Good help with composing letters. Don't bring us to community events enough, need more ORCA activities (variety). Do same things (cont.) (cont.) over and over, just with the same clients.

Sitka - Help was much appreciated with computers PFD and SSI stuff.

Haines - Staff is always very helpful & efficient.

ENTER IN NAME OF CENTER HERE
Survey Results - ENTER IN QUARTER AND FY HERE

8) What do you appreciate about the center does now?

Haines - Like a rock in a storm.

Sitka - Loans of equipment, ORCA get together, can use their computer.

Haines - Local help available, staff knows what they're doing, help many who need it.

Juneau - Willingness to help, except used walker, wheelchair, canes, glasses for loan program. They seem to be on top of whatever program, (cont.)

(cont.) etc, available for public. They are helpful and friendly.

Juneau - Special outings at restaurant.

Juneau - Helping us reduce our transportation cost.

Ketchikan - Attempts to help people with disabilities. I hope for more for people with brain disabilities. There is such a lack of services for us.

Sitka - Delivers and picks up wheelchairs and walker. AK Center of blind collaboration.

Juneau - All.

Sitka - I can call anytime, willingness to help.

Juneau - Getting visual aids to those who need them.

9) What could the center do differently that would be helpful to you and/or your family?

Ketchikan - Nothing.

Sitka - More activities with community, don't segregate us, better food on trips.

Juneau - Doing just fine. So far so good!

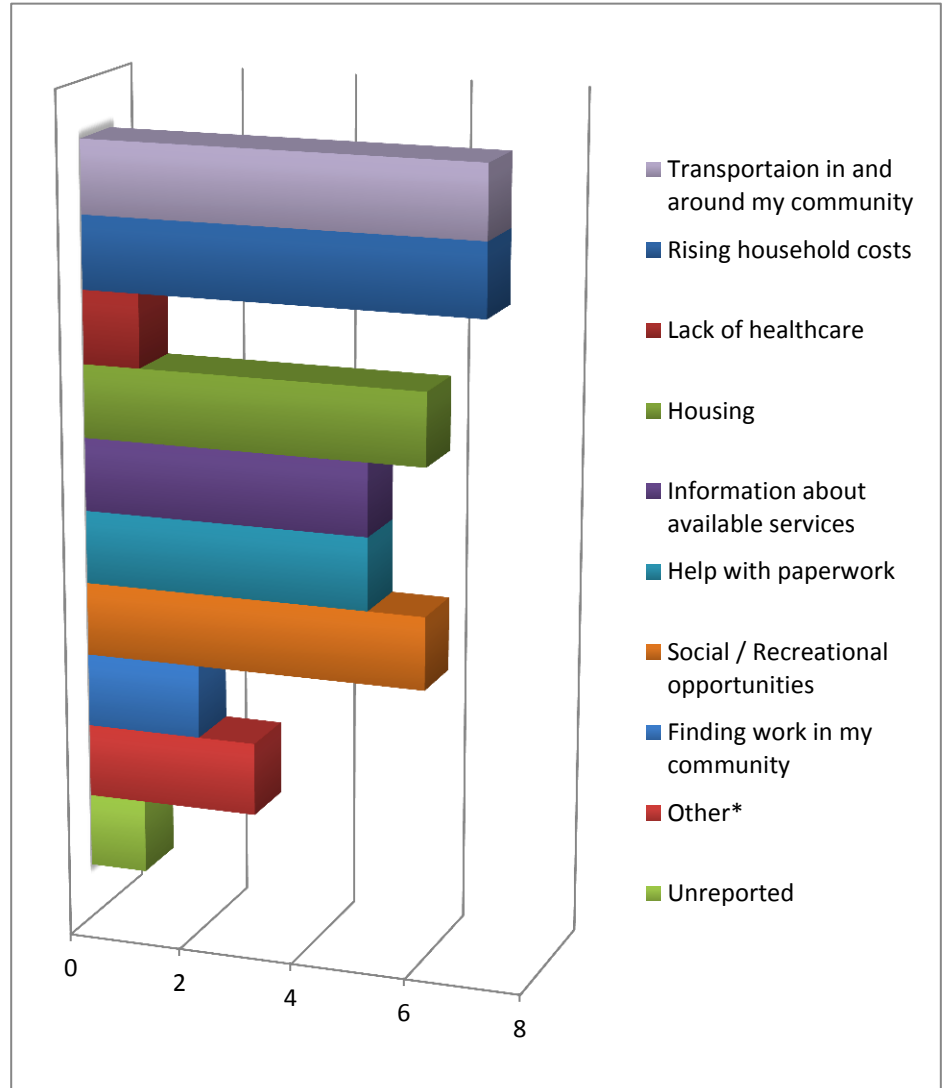
Haines - In my situation, nothing I can think of.

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10) What are the most important needs facing Alaskans with disabilities and seniors in the near future?

Transportaion in and around my community	7
Rising household costs	7
Lack of healthcare	1
Housing	6
Information about available services	5
Help with paperwork	5
Social / Recreational opportunities	6
Finding work in my community	2
Other*	3
Unreported	1

*Others reported: Support Group / Talking Circle - 1, Better advertising and getting the word out for services offered, more public awareness - 1, Quality services instead of services that harm us further - 1



ENTER IN NAME OF CENTER HERE
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Center's location where consumer
has received services:

Anchorage
Fairbanks
Haines
Homer
Juneau
Ketchikan
Matsu
Nome
Seward
Sitka
Soldotna
Other
Unreported

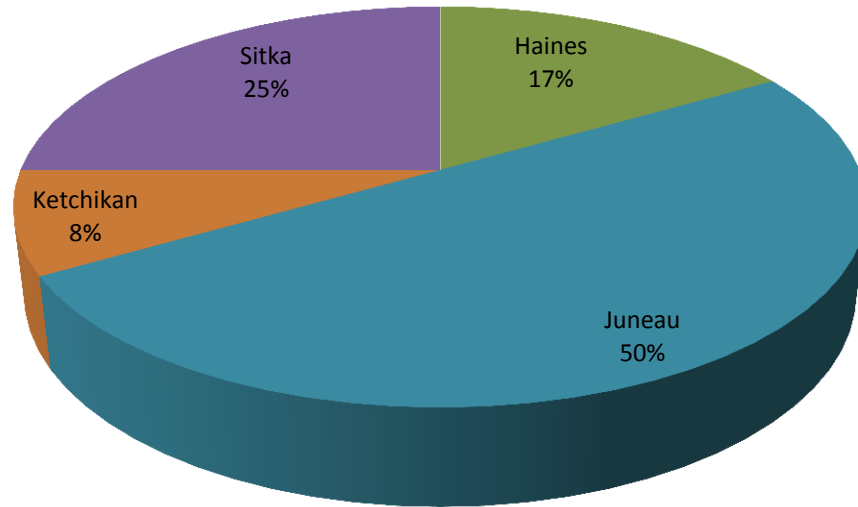
2

6

1

3

*OTHERS REPORTED:



Any and all additional comments or notes from surveys:

N/A